

To: Township Residents
From: Your Board of Supervisors
Subject: How are we doing?

In an effort to serve you better we ask that you answer the following questions as candidly as possible. Please return your answers to the address listed below. Your responses will be treated in confidence:

1. What was the reason for my visit to the township office?
Permit application ____, Zoning information ____, General information ____,
Response to a notice ____, Other ____
If "Other", please explain: _____
2. Were Township employees and/or officials prompt, courteous and helpful?
Y__ N__ Not sure__
3. Were instructions received with my application clearly defined?
Y__ N__ Not sure__
4. Was I directed to someone knowledgeable who was able to help me with my problem or request?
Y__ N__ Not sure__
5. Was the reason for my visit to the Township resolved to my satisfaction.
Y__ N__ Not sure__
6. On a scale of 1 to 10, with 10 being the best, I would rate my overall experience with the Township?

Your Tincum Township Supervisors and employees welcome and appreciate your comments and suggestions:

Please send your responses to: Tincum Township Supervisors
PO Box 203
Erwinna, PA 18920
Fax: 610-294-9213

Optional: If you wish a Supervisor to contact you, please provide the following information

Name _____
Address _____
Telephone/fax/e-mail address _____